

## Annexure-1

### **Undertaking by Original Equipment Manufacturer (OEM)**

(To be submitted in Original on Letterhead)

Date:

**Institute for Plasma Research  
Near Indira Bridge,  
Bhat, Gandhinagar – 382428.**

**Sub:** Undertaking by Original Equipment Manufacturer against tender No. IPR/TN/\_\_\_\_ dated \_\_\_\_ for **Supply of Force Feedback Haptic master arm for Virtual Reality System.**

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Dear Sir,

We, M/s \_\_\_\_\_ (*Name of the OEM*) having registered office at \_\_\_\_\_ (*address of the OEM*) by virtue of being original equipment manufacturer for \_\_\_\_\_ (*Name of the product/s*), hereby authorize M/s \_\_\_\_\_ (*Name of the bidder*) having their office at \_\_\_\_\_ (*Address of bidder*) to submit quote, supply, install and provide after sales support for our range of products quoted by them to meet the above mentioned tender requirements.

M/s \_\_\_\_\_ (*Name of the OEM*) within the scope of requirement as per the tender mentioned above undertake to provide technical & other support towards fulfilling the requirements of installation, commissioning, benchmarking, acceptance criteria and product warranty services of the **Force Feedback Haptic master arm** to be supplied and installed at IPR by our authorized representative M/s \_\_\_\_\_ (*Name of bidder*) against said tender.

We will support M/s. \_\_\_\_\_ (*Name of the bidder*) on regular basis with all hardware, software related issues, technology and product updates and extends comprehensive support during the entire warranty period.

The undersigned is authorized to issue such authorization on behalf of M/s \_\_\_\_\_ (*Name of the OEM*).

For M/s \_\_\_\_\_ (*Name of the OEM*)

Signature & company seal

Name

Designation

Email

Mobile No.